



# SERVICE BULLETIN

**Date:**

**Number:** SB9609-06

**Subject:** Encore's Warranty Policy

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**Details:**

As of September 1, 1996, please make note of the addendum's to the Encore Warranty Policy.

**THIS LIMITED WARRANTY SHALL NOT APPLY:**

- 1) To transportation to and from dealerships or service calls made by dealers (driving time, towing, pickup and delivery).
- 2) To vendor items which carry their own warranties, such as engines, batteries, tires, and tubes.
- 3) If the unit has been subjected to misapplication, abuse, misuse, negligence, fire, or other accident.
- 4) If parts not made or supplied by Encore have been used in connection with the unit, in the sole judgement of Encore, affects its performance, stability, or reliability.
- 5) If unit has been altered or repaired outside of an authorized Encore dealership in a manner in which, in sole judgement of Encore, affects its performance, stability, reliability.
- 6) To normal maintenance service and normal replacement items such as gearbox lubricant, hydraulic fluid, worn blades, or normal deterioration of such things as belts and exterior finish due to use or exposure.
- 7) To expendable or wear items such as teeth, chains, bearings, belts and other items that in the company's sole judgement is a wear item.

**NO EMPLOYEE OR REPRESENTATIVE OF ENCORE IS AUTHORIZED TO CHANGE THIS LIMITED WARRANTY IN ANY WAY OR GRANT ANY OTHER WARRANTY UNLESS SUCH CHANGE IS MADE IN WRITING AND SIGNED BY ENCORE'S SERVICE MANAGER, POST OFFICE BOX 888, BEATRICE, NEBRASKA 68310.**

Please make note of this in your manuals.

Thank you,  
Encore Service Department