



SERVICE BULLETIN

Date: 5/30/2002

Number: SB0204

Subject: Casters on all Encore Walk-Behind Mowers

Details:

In a continuing effort to improve Encore products, we have made a change to the pneumatic casters.

For serial # 32300 and above, you will need to order the following parts when replacing the front caster bearings and end caps.

<u>Part #</u>	<u>Description</u>
423200	11" wheel bearing (replaces 363012)
423201	bearing retainer (replaces 363011)

These items should already be in your system for as we are already using these parts on the Z-Series riding mowers.

Note: 6" caster wheel (part # 323008) is no longer available. This caster wheel is replaced by the smooth yoke caster (part # 362082). Both front casters must be replaced.

Thank you,
Encore Service Department